

Job Title: Community Service Worker

Department: Food Bank / Community Outreach

Reports To: Mission Manager

Location: 22 Fifth Street, Welland, ON

Employment Type: Part-Time | Canada Summer Jobs

Organization: Christian Faith-Based Mission

Position Summary:

We are a Christian organization dedicated to serving our community with compassion and dignity. The Community Service Worker will play a hands-on role in supporting individuals and families by ensuring access to food, hygiene items, and other essential services offered through our Mission. This position is made possible through the **Canada Summer Jobs program** and is ideal for students who want to make a meaningful impact while gaining valuable workplace skills.

Tasks and Responsibilities:

- Distribute food and hygiene items to individuals and families in need.
- Engage with clients to assess needs and determine how the Mission can best support them.
- Input and manage client information using our internal registration system.
- Assist with the operation of food banks, meal programs, and other outreach initiatives.
- Collaborate with volunteers to ensure smooth service delivery and offer support when needed.
- Respond promptly to urgent client situations with empathy and care.
- Help mediate and resolve concerns or conflicts that may arise with clients, volunteers, or within programs.
- Maintain cleanliness and order in shared spaces through light cleaning tasks assigned by the Mission Manager.
- Perform basic administrative tasks as needed to support daily operations.

Skills You Will Develop:

- **Adaptability:** Learn to navigate unexpected changes, shift priorities, and respond to new challenges with resilience.
- **Collaboration:** Work effectively within a team setting, contributing to shared goals and supporting others.
- **Communication:** Strengthen interpersonal and professional communication skills through client interaction and teamwork.
- **Creativity & Innovation:** Explore new ideas for improving service delivery and supporting community members in unique ways.
- **Digital Skills:** Gain experience with digital tools, including our client registration system and basic data entry processes.
- **Problem-Solving:** Develop your ability to assess issues, think critically, and find practical solutions.

Qualifications:

- Must be eligible for the **Canada Summer Jobs** program (ages 15-30, legally entitled to work in Canada).
- Strong interpersonal and communication skills.
- Compassionate, reliable, and willing to serve in a faith-based environment.
- Ability to work with diverse populations with respect and dignity.
- Comfortable performing light physical tasks (lifting up to 40 lbs, standing for extended periods).
- Basic computer skills.

To Apply:

Send your resume and a brief statement of interest to: **josh.w@openarmsmissionwelland.com**

Join us in serving our community through love, dignity, and practical support.